

Director's Report

August 14, 2021 – December 10, 2021

A Productive Autumn

The managers' reports provided by Laura, Christine, and Karl catalog what I think may be one of the busiest and most productive periods I've seen in the past four years. My job has been to clear the way so that these amazing people can do *their* jobs. Since the last Board meeting, I've worked to get Northstar going, most notably (with the invaluable assistance of State Library HR Manager Stephanie Herriott) to create, advertise, interview, hire, and on-board Christine Morris, who has quickly integrated into OPLIN's office culture and expertly taken over the statewide rollout. Be sure to scan Christine's Northstar implementation plan; it's beautiful, and amplifies my already abundant excitement for the project.

But there's even more activity not reflected in the managers' reports. Karl and Vince have been tracking the progress of the new circuits which were ordered as part of the last E-rate cycle, some of which still need to go into production (and most of which come with billing errors that Vince has been helping to identify and sort out). Jessica continues to build and tweak her monitoring systems, constantly securing and stabilizing our servers and services; she is hard at work configuring server hardware that will provide redundancy to the server infrastructure she built last year. Jessica and Vince have completed work on a service that we think libraries will embrace, customizing the EZProxy authentication portals for each library so that they match the library's website branding, directing patrons through the MASK system for database authentication.

E-rate and ECF

Office Activities

August 16-23	<i>Jessica:</i> ESI AZ104 Azure Security course
August 19	<i>Karl:</i> After-hours reconfigure OARnet Head
August 26	<i>Jessica:</i> OhioNet EBSCOadmin webinar
August 30	<i>Karl:</i> Update CLEVNET MASK connectors to be library-specific
August 31	<i>Karl:</i> Discussed MASK changes for SEO with Jay Miley
September 1	<i>Karl:</i> After-hours work on Cuyahoga County Public Library circuit
September 9	<i>Don:</i> Northstar Library Users Group
September 10	<i>Karl & Don:</i> call with BroadbandOhio, Cuyahoga County, and PCs for People
September 14	<i>Don:</i> E-rate/SLD Conference Call
September 15	<i>Karl:</i> SOCC site visit for Cuyahoga County library consultant

September 16	<i>Don</i> : State Library Board Meeting (Northstar ARPA Grant Approved)
September 17	<i>Don</i> : OLC Board Meeting
September 21	<i>Don</i> : ODN Executive Committee Meeting
September 22	<i>Karl</i> : After-hours network work
September 28	<i>Don</i> : State Library Managers' Meeting
September 29	<i>Don</i> : Set-up meeting with Northstar
October 4	<i>Don</i> : OLC BroadbandOhio Grant webinar
October 6	<i>Laura</i> : Webkit training for Kaubisch Memorial Public Library
October 12-14	<i>Jessica</i> : USENIX SREcon '21
October 13-15	OLC Convention & Expo
October 15	<i>Laura</i> : Introduction to Web Accessibility at OLC Convention & Expo
October 20	<i>Karl</i> : OPLIN network overview for OIT engineers
October 25	Christine Morris' first day
October 27	Fall 2021 E-rate Workshop
October 28	"Closing the Digital Literacy Gap with Northstar" webinar (hosted by OLC)
November 4	<i>Christine</i> : meet with Joseph Mancini re: Connectivity Champions
	<i>Christine, Karl & Don</i> : configuration meeting with Northstar
	<i>Christine</i> : Transparent Language intro meeting
November 8	<i>Christine</i> : LinkedIn intro meeting
November 9	<i>Laura</i> : #a11y training for Webkit customers
	<i>Christine</i> : E-rate coordinators' call
November 10	<i>Karl & Christine</i> : Spectrum rep meeting
November 15	<i>Laura</i> : #a11y training for Webkit customers
	<i>Jessica</i> : SOCC server migration and install
	<i>Christine</i> : OhioDIG Digitization Equipment Roundtable
	<i>Don & Christine</i> : OLC and Broadband Ohio meeting

November 16-18	<i>Christine</i> : USAC's E-rate Webinars
November 17	<i>Karl & Don</i> : new Frontier rep meeting
	<i>Christine</i> : meet with Anne Kennedy re: GOO and Northstar
November 18	"Because We Shouldn't Let Karl Name Things" webinar
November 19	<i>Don</i> : OLC Board Meeting
	<i>Christine</i> : Northstar Library Users Group Proctor Training
	Fall 470 Released
November 22	<i>Karl</i> : Speaks to Excel TECC high school class in Mayfield Heights, OH
November 30	Northstar Admin Training Webinar
	<i>Laura</i> : #a11y training for Webkit customers
	<i>Karl</i> : Afterhours Cincinnati VLAN configuration
December 3	<i>Don</i> : meet with OLC IT Division
December 4	<i>Jessica</i> : OLF Institute
December 7	<i>Don</i> : BroadbandOhio Alliance meeting at CML
	<i>Christine</i> : ODN CEC Meeting
December 9	<i>Don</i> : State Library Board Meeting
	Northstar Staff Training Webinar
	<i>Christine</i> : Northstar Library Users Group